Website accessibility statement for Borough Green Parish Council website

© Crown copyright 2019

This publication is licensed under the terms of the Open Government Licence v3.0 except where otherwise stated. To view this licence, visit nationalarchives.gov.uk/doc/open-government-licence/version/3 or write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

Where we have identified any third party copyright information you will need to obtain permission from the copyright holders concerned.

This publication is available at https://www.gov.uk/government/publications/sample-accessibility-statement/sample-accessibility-statement-for-a-fictional-public-sector-website

Accessibility statement for boroughgreen.gov.uk

This website is run by Borough Green Parish Council. We want as many people as possible to be able to use this website.

We’ve also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

If you have difficulty accessing any part of the site email mike.truck@btconnect.com

How accessible this website is

We know some parts of this website aren’t fully accessible:

- the text won’t reflow in a single column when you change the size of the browser window
- you can’t modify the line height or spacing of text
- most older PDF documents aren’t fully accessible to screen reader software
- you can’t skip to the main content when using a screen reader

What to do if you can’t access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email mike.truck@btconnect.com
- call 01732 882880

We’ll consider your request and get back to you in 2 days.

Reporting accessibility problems with this website

We’re always looking to improve the accessibility of this website. If you find any problems that aren’t listed on this page or think we’re not meeting accessibility requirements, contact: [provide details of how to report these issues to your organisation, and contact details for the unit or person responsible for dealing with these reports].
Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

We do not provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our office does not have audio induction loops, but if you contact us before your visit we will attempt to arrange a British Sign Language (BSL) interpreter.

You can email the Chairman at mike.truck@btconnect.com, or write to:

Chairman BGPC, 41 Maidstone Rd Borough Green Kent

or phone 01732 882880

Technical information about this website’s accessibility

Borough Green Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is only partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

There’s no way to skip the repeated content in the page header (for example, a ‘skip to main content’ option). This doesn’t meet WCAG 2.1 success criterion 2.4.1 (bypass blocks).

It’s not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. This doesn’t meet WCAG 2.1 success criterion 1.3.4 (orientation).

It’s not possible for users to change text size without some of the content overlapping. This doesn’t meet WCAG 2.1 success criterion 1.4.4 (resize text).

Interactive tools and transactions

We’ve assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be in [rough timing].
PDFs and other documents

Many of our older PDFs and Word documents don’t meet accessibility standards - for example, they may not be structured so they’re accessible to a screen reader. This doesn’t meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations don’t require us to fix PDFs or other documents published before 23 September 2018 if they’re not essential to providing our services. For example, we don’t plan to fix [example of non-essential document]. Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not post any live video, we do not need to meet WCAG 2.1 success criterion 1.2.4

How we tested this website

This website was last tested on 13th December 2019. The test was carried out with our own testing.

We tested: our main website platform

What we’re doing to improve accessibility

We are adopting a pro-active stance, modifying the site to accommodate users problems as they arise and as we are notified. We are in contact with the ICO, the Equalities Commission, and Ability Net